

## Frequently Ask Questions

- How do I track the kits we distribute?
  - FTFT staff will track how many boxes of supplies are sent to your office. At the end of the pilot, when we reach out with evaluation questions, FTFT will ask you how many boxes of supplies your practices have remaining and FTFT will calculate the total number of kits and brushes distributed.
- My practice has run out of kits and additional supplies, how do I request more?
  - You may request additional supplies any time during the 3 year participation period by completing the [order request form](#) found on our website.  
Please note that this program has set funding and **may not be able to accommodate all orders**. Practices are always welcome to order more kits directly from the distributor at cost. Please reach out to your FTFT site lead for more information.
- I ran out of some of my supplies and I've been waitlisted for more materials. Do I stop distribution entirely?
  - Please continue distributing kits and supplies as best you can with what you have available. Even if you're missing certain items, families can still benefit from the resources you're able to provide.
- Where can I find Spruce educational materials in other languages?
  - Spruce educational materials in additional languages (Spanish, French, Portuguese, Somali, and Arabic) are available to practices at no additional cost and can be found on the FTFT website.
- Are the kits only distributed to patients with MaineCare?
  - The oral health kits can be distributed to any patient, regardless of whether they have seen a dentist in the last year. Please see the suggested workflow document and oral health risk assessment questions above for guidance.
- My patient recently received oral health services through a school-based oral health program. Are they still eligible for a kit?
  - Yes, many school-based oral health programs do not provide children with toothbrushes.

